



# Your digital home loan journey

**Faster. Paperless. Secure.**

BetterBond Online makes applying for a home loan simpler than ever – apply from any device, any time, with a dedicated consultant by your side.

## The 10-step journey



### Entry point

Buyer accesses their dedicated BetterBond consultant link – available 24/7 on any device.



### Choose your path

Select between a pre-approval (early-stage buyers) or a full home loan application (ready to buy).



### Secure identity verification

Facial biometric checks and question-based identity validation securely confirm who you are.



### Integrated credit & data checks

Credit and data assessments run in the background for faster, more accurate outcomes.



### Single-entry application

Complete your details once in a streamlined flow: no re-entering information at any stage.



### Guided document upload

Submit supporting documents through a guided, secure upload process – no back-and-forth admin.



### Add co-applicants

Easily add a co-applicant to the application without restarting the process.



### Pre-approval certificate

Receive a branded pre-approval certificate via email and access it via the portal instantly.



### Human support throughout

A dedicated BetterBond consultant stays connected throughout the entire digital journey.



### Convert to full application

When ready, convert pre-approval to a full bond application with no information re-entry required.

**Begin your digital home loan journey today**

Contact us on  
**0800 007 111**  
or visit  
[www.betterbond.co.za](http://www.betterbond.co.za)



#### FAST

Single-entry application. No re-entering data. Pre-approval certificate to full bond – instantly.



#### SECURE

Facial biometrics. Identity validation. Integrated credit and data checks.



#### SUPPORTED

Your dedicated BetterBond consultant stays connected every step of the way.